

Count me as a solid no. We used to let non-attorneys represent clients and it was a disaster. They would bring anything to arbitration and it would cost firms a fortune. If you let non-attorneys represent clients then you need to also amend arbitration so it is handled fairly:

- 1) All parties pay the same going in
- 2) Arbitrators cannot be trained not to award firms and brokers forum fees and attorney fees
- 3) Forums are held where specified in the client agreement. If clients don't like it, they don't have to sign it, how simple is that?
- 4) Case can be moved for dismissal at anytime

The above are just some of the changes that need to be made to make arbitration fair for all sides.

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